

Amnah ibrahim

I am a fresh graduate of Computer Information Systems with experience in solving IT technical problems. I can get to work faster on troubleshooting computer systems, software, and hardware.

Education


Jazan university

Bachelors degree Computer Information Systems

NOV 2022

Contact

 Amnah.ib32@gmail.com

 0554789553

 Riyadh

Experiences

Coop rining in Najm insurance services ,

19 JUN -25 AUG 2022

IT service Desk specialist

- Active Directory ; Open the block for user accounts, change the user password
 - Manage Engine ; Receiving and resolving tickets from users
 - Solving hardware, software, network, and Internet application problems.
 - Monitor and troubleshoot using remote diagnostic applications
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language & Skills

- English (level elementary)
 - Teamwork
 - Problem Solving
 - communication
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Courses

- CYBER SECURITY CAMP , **2021**
- CYBER SECURITY CAPACITY BUILDING CAMP , **2021**
- WEB SECURITY , **2022**
- Cyber Risk Management , **2022**